



April 30, 2025

Dear Continuing Care Partners:

I am honoured to introduce myself as the Interim CEO of Assisted Living Alberta (ALA). As I step into this new chapter with you, I want to express my commitment to working collaboratively to strengthen and reimagine the continuum of care for Albertans.

One of our immediate priorities is tackling Alternate Level of Care (ALC) challenges and expediting patient discharge and transfers from hospitals to appropriate care settings. Addressing this together is essential for our system's success—and I want to emphasize that partnership is key. We cannot do this without your expertise, leadership, and support.

Although the ALC challenge is not new, the implications are only growing in significance, across our entire health and social system. While critical system changes are required, and take time, there are actions we can take immediately that reflect the urgency of this issue. Your role is crucial on all of these fronts.

One area of urgent action relates to ALC transfers. To ensure smooth and timely transitions, we are asking for your help in accepting ALC transfers within 48 hours of a match, whenever possible. I sincerely appreciate your dedication and flexibility in making this a reality.

Additionally, if your organization has any untapped capacity or opportunities to support additional ALC individuals—even if only temporarily—please let us know right away. As you may be aware, we are looking at more capacity (care spaces, home care and other innovative transition and care models) all to help inform and advance a more integrated approach to addressing ALC challenges.

This is not a formal request for proposals, but rather a genuine invitation to maximize and leverage all available resources as we work to expand Alberta's continuing care system. Every extra bed or service counts.

I encourage you to reach out to me or my team with any insights, offers of capacity, or ideas for improvement. Your voice matters and your partnership is valued as we strive to be transformative, patient-focused, and wrap care around those who need it most. The opportunity to address other challenges in our sector will come soon as we prioritize our work.

Thank you for your ongoing commitment to quality care—and for joining me as we open this new, exciting chapter at ALA. I look forward to connecting and working with you all to make Alberta's continuing care system the best it can be.

Warm regards,

A handwritten signature in blue ink, appearing to read "Joseph Bille".