Continuing Care Connection

Summerl 2023

Welcome

The quarterly Continuing Care Connection (CCC) newsletter highlights new and updated provincial/zone education and practice resources that are available on the CCC website. Learn more about Continuing Care Health Services Standards (CCHSS), policies, business, and professional practices. Access to Lippincott is also available through the Learning tab by clicking on Education.



Learning Calendar

- External The Working Mind for LTC Employees
- North Zone Continuing Care/Seniors Health Educators CoP
- North Zone Continuing Care & Designated Supportive Living CoPs
- South Zone Seniors Health RAI 2.0 Tracking Tool Education



What you will find in this quarters issue:

- Learning Calendar
- Learning Essential Approaches to Palliative Care (LEAP)
- Updates to Coordinated Access Page
- Quality Stories
 Announcement
- Quality Improvement Policy
- New Practice Resources -Diabetes & Sexuality
- New AHS Customized Lippincott Procedure!
- Updates to Coordinated Access Page
- New Practice Resource: Leaving Slings in Place



Learning Essential Approaches to Palliative Care (LEAP)

Palliative & End-of-Life Care | Continuing Care Connection

The Palliative and End-of-Life Care (PEOLC) portfolios and the Provincial PEOLC team within AHS are excited to partner with Pallium Canada to deliver LEAP training to health care providers across the province until March 31, 2024.

The following will benefit from this LEAP PEOLC education at no cost to the learners:

- AHS Continuing Care Programs: Home Care, Palliative Home Care, Palliative Pediatric Acute / Home Care / Hospice and Supportive Living
- Cancer Care Alberta (Oncology Health Care Professionals)
- Health Care Providers working with patients who have Heart Failure and Lung Disease
- AHS Continuing Care Contracted Providers: Covenant Health, Hospices, Contracted Agencies (Home Care), Long Term Care, Supportive and Facility Living
- AHS Partners in Palliative Care: EMS, Community and Front-line Paramedics, Allied Health (Pharmacists, Social Workers, Physiotherapists, Spiritual Care, Acute Care & Emergency Staff and Physicians, Outpatient specialty clinics, Indigenous Programs and Partners, Community programs serving marginalized and homeless populations, Primary Care Networks (PCNs), etc.
- AHS and Continuing Care Contract Provider Health Care Aids and / or Personal Support Workers

Pallium's award-winning LEAP courses are considered the gold standard for PEOLC education for health care organizations and professionals in Canada. LEAP courses provide health care professionals with the knowledge, attitudes, and skills to help provide palliative care to patients and families facing life-limiting illnesses.

Funded by an Alberta Health Grant the following Online Pallium's courses are being offered provincially at no cost to learners:

LEAP Core	LEAP Indigenous Cultural Safety Module (later in 2023)	LEAP Paramedic
LEAP Heart	LEAP Long Term Care	LEAP Pediatric (Available in September)
LEAP Home Care	LEAP Lung	LEAP Personal Support Worker
LEAP Hospital	LEAP Oncology (Available in August)	

For more information about the eligibility to participate in this opportunity, please contact your AHS Zone Coordinator as listed below and provide them with where you are located and which course you would like to enroll in. Please note that seats are limited in each session.

Zone Email Contact

Calgary <u>palliative.education@ahs.ca</u>

Central CentralZoneLEAPRegistration@albertahealthservices.ca

Edmonton <u>EZPCP@albertahealthservices.ca</u>

North NorthZoneLEAPRegistration@albertahealthservices.ca

South <u>SZSHSupportReporting@ahs.ca</u>

If you are interested in the LEAP Oncology course (Available in August), please contact <u>LEAP.Oncology@ahs.ca</u>

If you require additional information, please email palliative.care@ahs.ca

Updates to Coordinated Access Page

This revised urine testing algorithm for long term care and designated supportive living replaces a previous one using in long term care (UTI in LTCf Checklist). The Provincial Appropriateness & Stewardship in Asymptomatic Bacteriuria (ASAB) Initiative worked with stakeholders in continuing care, infectious diseases and antimicrobial stewardship to make these changes. The algorithm is available in print and electronic formats on the <u>Appropriateness of Care: Asymptomatic Bacteriuria</u> webpage, and also on the CCC on the <u>Elimination</u> page.



Asymptomatic Bacteriuria in Adults:
Optimizing Urine Testing and Management

Quality Stories Announcement

The launch of the new Quality Spotlight was a success!

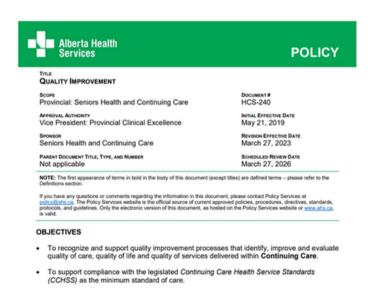
- The first edition focused on Falls Best Practices at Bethany CollegeSide.
- The second edition focused on team debriefs in a psychologically safe environment.
- The newest edition focused on the development of the Covenant Café, using the principle of placemaking to improve resident spaces.

Check out Quality Management communications which includes <u>Everything Quality</u>, <u>Quality in Action</u>, and <u>Quality Spotlight</u>.

If you have quality improvement stories to share or wish to subscribe, please reach out to continuingcare.quality@ahs.ca



Quality Improvement Policy



The <u>Quality Improvement Policy</u> has been updated to reflect the current status, and approach to quality across Continuing Care in Alberta. Alignment has been added to specifically address the Continuing Care Quality Plan which is the overarching guidance document related to quality for Continuing Care as well as the AHS approach of the Quadruple Aim. The updated Policy will be integral in continuing a consistent and accountable approach to quality as the organization moves forward on major initiatives such as support of the Legislation review and update and response to the Facility Based Continuing Care (FBCC) response to recommendations.

Further Questions? Contact ContinuingCare.Quality@ahs.ca



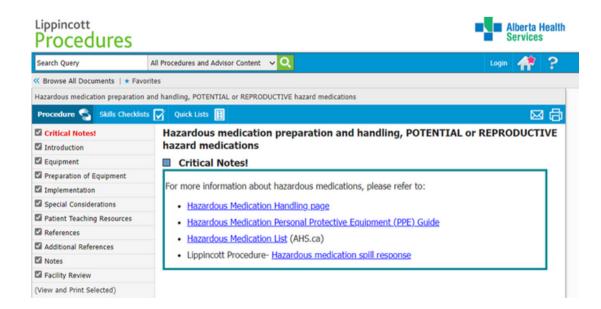
New Practice Resources!

Check out the <u>Diabetes Practice Resource</u> page for new resources on Insulin, including insulin pens and insulin pump information.
Check back soon to access a diabetes education module!

The <u>Sexuality Practice Resources</u> have been updated and includes links to online learning modules and new resources. Check out the <u>Sexual Expression in Continuing Care</u> Alberta website for infographics, digital stories, publications and resources. A new online course is coming soon!

New AHS Customized Lippincott Procedure!

Clinical staff who administer POTENTIAL or REPRODUCTIVE hazardous medications may also be required to <u>prepare</u> them when pharmacy services staff are not available. The *Hazardous medication preparation and handling, POTENTIAL or REPRODUCTIVE hazardous medications* procedure is now posted on Lippincott. The link to access Lippincott Procedures on the CCC is under Learning Opportunities> <u>Education</u>.



Please note:

Hyperlinks in the Lippincott Procedure are not accessible to non-AHS staff.

Hazardous Medication resources are on the CCC under Practice Resources> Medication Management for Continuing Care Operators to access.



Updates to Coordinated Access Page

Coordinated Access | Continuing Care Connection (albertahealthservices.ca)

The resources on the Coordinated Access Page on Continuing Care Connections have been updated. Documents that have been rescinded were removed and the <u>Designated Living Option Guide for Case Managers</u> was added to CCC.

New Practice Resource: Leaving Slings in Place

Equipment & Assistive Devices | Continuing Care Connection (albertahealthservices.ca)

Best practice is to remove any type of transfer sling from under the individual when a transfer is complete. In some circumstances, client-centred assessment may result in the recommendation to leave a sling in place instead. The 'Practice Resource: <u>Leaving Slings in Place</u>' was developed with provincial consensus on the practice considerations that guide decision-making.