

VOTING MEMBERS			CORPORATE & ASSOCIATE		
AgeCare Senior Care Communities	Dr. Hasmukh Patel	8760 Group	Josh Kinsella		
AgeCare Senior Care Communities	Dale Forbes	Aramark	Ali Adat		
AgeCare Senior Care Communities	Rob Shea	Aramark	Diane Brown		
Bayshore Home Health - Calgary	Daren Farnel	Aramark	Mark Yana		
Bethany Care Society	Alasdair Smith	Aramark	Tamara Fusick		
Bethany Care Society	Daranne Harris	Armtec LP	Ignacio Cariaga		
Bethany Care Society	Jennifer McCue	Bowers Medical Supply	Dale Sheriff		
Bethany Care Society	Lisa Watson	Complete Purchasing Services Inc.	Andrew Crombie		
Bethany Care Society	Nancy Hughes	Marsh Canada	Peter Roker		
Choices in Community Living	Phil Gaudet	Marsh Canada	Scott Stevens		
Christenson Communities	Lyn Krutzfeldt	Pharmacare Pharmacy (Centric Health Care)	Cathy Hume		
Comfort Keepers	David Hanson	Rexall Health Solutions	Annette Wilson		
Comfort Keepers	Inese Hanson	Rexall Health Solutions	Norman Hertzman		
Extencare	Colleen Lycar	Rexall Health Solutions	Hannah McLeod		
Granddaughters Personal Care Inc.	Donna Lenyk	Sobeys	Nick Mawji		
Granddaughters Personal Care Inc.	Kelly Lenyk	Telus	Brad Pocock		
Intercare Corporate Group Inc.	Ian Woodcock	Telus	Cara DiBella		
Park Place Seniors Living – Corporate Office	Al Jina	Telus	Christine Lambert		
Revera	Cathy Cleary				
Saint Elizabeth	Michael Bitante				
Saint Elizabeth	Olivia Chang				
Samaritan Care Giver	Martin Ghoghomu				
Samaritan Care Giver	Yolande Tanwi				
Senior Homecare by Angels	Gerry Gatto				
Shepherd's Care Foundation	John Pray				
St. Michael's Health Group	John Kopeck				
The Good Samaritan Society	Julius Van Wyk				
Wing Kei Care Centre	Kathy Tam				

ACCA MEMBERS' MEETING MINUTES

SPONSORED BY REXALL HEALTH SOLUTIONS

THURSDAY MAY 10, 2018

RENAISSANCE EDMONTON AIRPORT HOTEL

1. WELCOME AND INTRODUCTIONS

Dale Forbes welcomed all of ACCA members and thanked Rexall Health Solutions, the 2018 Sponsor of our members' meetings.

2. CONSENT AGENDA

2.1 Approval of Agenda

2.2 Approval of February 15, 2018 Members Meeting Minutes

MOTION: ACCA Members to approve the Consent Agenda as presented.

CARRIED

3. GUEST SPEAKER KATHY NESS, ASSISTANT DEPUTY MINISTER

- On behalf of the Government of Alberta Kathy Ness thanked the ACCA Membership for the safe, high-quality care and accommodations that is provided for Albertans.

Kathy highlighted the following:

Priorities for Continuing Care

Community-based Care

- Transform the health care system, including moving to a community-based model of care.
- This model is about shifting the health system from its traditional focus on hospitals and facilities, to more community-based care.
- Increased funding for home care in recent years to support the shift towards community-based care.
- In Budget 2018, Government boosted home care funding by \$48 million to allow more Albertans to maintain their independence while avoiding or delaying admission to facility-based care.
- Areas that are being targeted through this investment include:
 - More equitable distribution of a standard basket of home care services, including palliative and end of life care, that are accessible to all Albertans regardless of where they reside in the province;
 - More intensive and restorative home care services and programs;
 - Specialized team-based care for clients with complex needs;
 - Increased availability of adult day programs; and
- Increased respite and support services for caregivers.
- Government is also increasing funding for publicly-funded, facility-based care.

Increasing Capacity

- Budget 2018 allocates \$221 million over five years to increase our designated supportive living and long-term care capacity.

- This funding includes existing capital grant commitments and funding for spaces that will be developed through the proposed new continuing care capital approach.
- Work on the new approach to fund the building of continuing care spaces where they are needed most is nearing completion.
- In 2017-18, Government tracked the addition of 800 continuing care spaces, with 2,466 spaces still in progress. The spaces which are still in progress come from all capacity initiatives and will be completed over the next several years.
- In 2018-19, the continuing care grant program will add almost 1,300 long-term care and designated supportive living spaces.
- These funds from Budget 2018 are in addition to other major continuing care capital projects underway, including;
 - The Norwood Long-Term Care Facility;
 - The Calgary Complex Continuing Care Facility; and
 - The Fort McMurray Residential Facility-Based Centre at Willow Square.
- Government making important investments into Alberta's continuing care system and are on track to achieve our commitment to build 2,000 long-term care and dementia spaces by 2019.

Resident and Family Councils Act

- Resident and Family Councils Act came into effect on April 1, 2018.
- An online toolkit is available to help assist residents and families with establishing and maintaining effective councils.
- There's also an online information guide to help operators and inspectors understand the Act's requirements and how compliance will be monitored.
- Alberta Health accommodation inspectors will act as an ongoing resource for operators when it comes to the new legislation, offering support and ensuring compliance.
- Expanded our online public reporting site for Albertans to view individual supportive living and long-term care facilities' compliance status with the Resident and Family Councils Act.

Alberta Dementia Strategy and Action Plan

- The Alberta Dementia Strategy and Action Plan last December.
- The strategy and action plan respond to the growing number of Albertans living with dementia and the gaps in supports and services, such as caregiver support and timely diagnosis.
- Government provided more than \$1.5 million in grant funding last year to initiatives that support progress toward the outcomes outlined in the strategy and action plan.

4. NEW MEMBER PRESENTATION

Tammy introduced a few new Members since our last Membership Meeting including and invited Christine Lambert of Telus to present to the membership.

- Vermilion & District Housing Foundation
- Clark Builders
- Returning member Stuart Olson Construction Ltd, and
- Telus Communications

5. ACCA IQ CONFERENCE UPDATE

Heather Aggus gave a presentation on the upcoming October 23 & 24, 2018 ACCA IQ Conference being held at the Sheraton Hotel Red Deer, AB. This year's theme is "*What's In A Number*". We measure our lives by milestone birthdays. Too often though, the mile markers on life's highway cause anxiety instead of excitement in a youth-obsessed culture.

While aging is inevitable, changing the conversation so that we embrace aging can only bring exciting positive results! The "Magic Numbers" of life can become less confining and life's transition can be the adventure we often take for granted.
How do we do this?

At IQ 2018, we will celebrate seniors who are doing amazing things regardless of their number. We will look at the opportunities for government, the public, care providers and others to work together to change the conversation.

We will examine technology and the role of innovative thinking in making this possible, examine emerging research into healthy aging and policy initiatives and look at strategies for extending both our physical and mental health.

Our goal is for every delegate and guest to leave IQ 2018 feeling Truly Inspired!

Heather thanked our Partners to date:

- Title Partner – Medical Pharmacies
- Gold Partners – Telus Business and Sobey's Pharmacy
- Silver Partner – Sanofi Pasteur (1 Opportunity Left)
- Bronze Partners – Bethany and SGP Purchasing Partner Network
- Delegate Bag Partner – Pharmacare
- Break Partner – Rexall Health Solutions

Registration is now open for delegates and exhibitor booths, early bird discounts and group rates. Abstracts are now being accepted. www.accaiq.com

6. CEO QUARTERLY REPORT

Highlights of the CEO report:

- Framework for Government Relations 2018
 - gain an understanding of the challenges and opportunities that exist in the Alberta political, policy and regulatory context;
 - develop the necessary strategies and tools to navigate through them; and
 - identify opportunities for advocacy and be adaptive to emerging trends in order to influence effective change

- Strengthening DSL Workshop March 27, 2018 Sheraton Red Deer AB

Over 100 individuals from more than 40 organizations (member and non-member)

Five themes that arose:

1. Funding
2. Communication
3. Alignment
4. Staffing
5. Innovation

Essential Services Update

The issue before the ALRB is to clarify the interplay between the Essential Services Legislation and multiple health statutes, regulations and ministerial orders that set the minimum standards and accountabilities for operators. (There are approximately 30 laws, 100+ regulations). CC 'walked' the ALRB through the issues and clearly articulated the residents/client profile drawing upon the ACCA submission. A methodical review of the consequences to the owner/operator of not meeting the accountabilities was reviewed. Specific review of the standard re: Continuity of Services, inclusive of staff disruption was reviewed.

The legal arguments on statutory interpretation and the principles of how to interpret statutory conflicts was reviewed as well as the ALRB Code.

Next Steps:

The ALRB should rule on the matter within the next couple of weeks. Based on the ruling ACCA will work with membership on lessons learned.

Welcome New ACCA Team Members

Tammy introduced Ambere Rosborough, Director, Member Services and Shingai Bowora Directory, Policy & Research.

GUEST SPEAKER DR. CAROLE ESTABROOKS

Dr. Carole Estabrooks, Professor, Faculty of nursing at the University of Alberta, Principal Investigator of Translating Research in Elder Care spoke and gave a presentation on "Changing the story in long-term care", see presentation attached.

Adjourned:

Next ACCA Membership meeting the Annual General Meeting followed by Corporate Wine & Cheese Appreciation Reception November 15, 2018 – Renaissance Edmonton Airport Hotel.