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Tuesday, July 3, 2018

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CEO Commentary

Did you happen to catch CTV National News on the weekend? [CTV ran this story](#) on the Butterfly Home Model of Care being embraced by Intercare's Southwood Care Centre, one of seven accredited Butterfly care dementia wards in Canada (with 6 in Alberta and 1 in Ontario). The "Butterfly Movement" was launched in Britain over two decades ago by UK-based organization Dementia Care Matters. Dementia Care Matters' Founder and CEO, David Sheard, was a keynote speaker at our annual IQ Conference in 2016.



Innovative thinking and exploring other models of care is a key component of IQ. [We hope you will join us](#) October 23 & 24 in celebrating quality of care and quality of life for those requiring Continuing Care as we shine a spotlight on initiatives from beyond our borders but also showcase the wonderful work being done within Alberta, including among our Members like Intercare.

We encourage you to share your success stories with us at any time!

ACCA's Greatest Strength: Our Members!

Tammy Leach, Chief Executive Officer

Public Policy

Alberta Ministry of Labour - Alberta Immigrant Nominee Program: The ACCA Director of Policy and Research, Shingai Bowora, attended a technical briefing on June 27. Highlights included the Ministry's goals to reduce processing times for Permanent Resident applications, as well as the Alberta Express Entry program, which will see Alberta reviewing Federal Express Entry applications for any candidates who may possess skills and experience sought in Alberta. [Click here](#) for more information.

Congratulations Brenda Stafford Foundation!

Congratulations to [Brenda Stafford Foundation](#) for having received Accreditation with Exemplary Status from Accreditation Canada! In doing so, the Brenda Stafford Foundation met 100% of the assessment requirements, encompassing 721 criteria including all of the Required Organizational Practices. This is a remarkable achievement and we are thrilled to share this news!

Christenson Topping Off Ceremony!

ACCA CEO Tammy Leach attended the Topping Off ceremony of Christenson Group of Companies' new Village at Westmount. The Village at Westmount adds to the transformation of Edmonton's west end, enabling seniors to age and receive supportive services in a community they call home and creating space for young families in mature neighbourhoods. [Click here](#)

Health Quality Council of Alberta - Focus on Continuing

Care: ACCA participated in the HQCA FOCUS (Fostering Open Conversations that Unleash Solutions) Advisory Committee on June 21. The meeting is the first step in HQCA's FOCUS on Continuing Care initiative to develop a meaningful and relevant web-based tool that utilizes charts and graphs to convey information about the factors that influence the healthcare sector system, including Continuing Care. Participants considered what conversations and information are important for health care administrators, providers and the public to have about home care, supportive living and long term care relative to quality, smooth transitions and interaction between individuals who receive care and the healthcare system as a whole. Specific working groups will be created to work on the data to populate the FOCUS on Continuing Care Tool.

Canadian Home Care Association Webinar: ACCA Director of Policy & Research, Shingai Bowora, participated in the Association's June 20 webinar titled *Self-Managed Home Care for Older People in Canada: Impact on Policy, Programs and People*. Dr. Christine Kelly, Assistant Professor at the University of Manitoba presented the session, where she provided highlights from her research on the topic, noting that more clients appeared to prefer the Direct Funding model which allows individuals to manage and privately arrange their own publicly funded home care services. The system allows for flexible, culturally sensitive care that empowers clients by allowing them to choose their caregivers. The system does present some challenges, potentially leading to health inequities and compromising working conditions for caregivers. More research will be carried out on various Direct Funding models.

Member Value & Engagement



IQ 2018: What's in a Number?: As part of our fantastic program, we are pleased to again have two pre-conference options this year designed specifically with your front-line staff in mind. Delegates have the option of registering for just the pre-conference.

Option 1: Empathy and EQ at Work: Empathy is among the top job skills needed in the workplace. In this interactive workshop, we will begin by learning more about emotional intelligence (EQ) and how empathy fits within the 5 areas of EQ. We will be using the Empathy Toy to help us discover how thousands of organizations have improved by learning about empathy. Participants will be able to apply this new knowledge to their own workplace and teams. We will then delve into three practical communication skills that can be used to increase trusting and open communication.

[for a story](#) on the project from the Edmonton Journal.



Careers in Care!

Members, we encourage you to submit your career opportunities via the new website. Interested candidates, there [are several current openings](#).

ACCA Awards of Excellence - Nominate Outstanding Individuals!

The ACCA Awards of Excellence are an exciting component of the annual IQ Conference highlighting individuals (and in the case of Innovator of the Year, also organizations) dedicated to improving the quality of life for the people in their care. We encourage you to submit nomination forms to heather.aggus@ab-cca.ca! Criteria and the form are [available here!](#) Pictured: 80 years young Barbara George, 2017 Volunteer of the Year.



Option 2: The Care Planning Journey...Informing Quality Resident

Care and the CCHSS: We will explore the processes and information that produce quality, resident-centred care plans. It will showcase the utility of the standardized RAI outputs, HCA tracking sheets, and other processes to demonstrate how quality, evidence-based care planning can support quality resident care while complying with the Continuing Care Health Services Standards. This workshop will be facilitated by AHS experts with backgrounds in the areas of Case Management, RAI, and CCHSS Education and Compliance.

Visit www.accaiq.com/registration-and-accommodation/ today!

Early-bird rates now apply!

Community Engagement

ACCA CEO Tammy Leach attended the Alzheimer Society of Calgary's Dementia Re-Imagined Workshop on June 19. The topic revised by the group was Fostering a Community of Connections Through Relationships and Belonging. Participants identified what is already in place to foster a community of connectiveness through relationships and belonging for individuals with dementia, dream of what could be done, and generated actions, strategies and ideas for what we can do in the future. Honourable Brandy Payne, Associate Health Minister, provided closing remarks from the province.

Early Onset Dementia Alberta Foundation's 5th Building Dementia Awareness Conference is happening Friday, October 5 in Edmonton. Keynote speakers include Dr. David Sheard & Teepa Snow, Janet Yeats & Dr. Robert Sutherland. Visit www.eodaf.com for more information.

Contact Us At Any Time!

Share your comments and concerns with us at any time, whether online at www.ab-cca.ca or email heather.aggus@ab-cca.ca !

Don't forget to regularly check the CEO Blog in the Members' Section of the website as this is where you can provide your feedback on specific upcoming strategic meetings!

Contact Heather if you haven't received a login email yet.

How did you celebrate Canada Day? Let us know!



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