



News Release

**For Immediate Release**

*January 18, 2012*

*Edmonton....*The Health Quality Council of Alberta released the results of its second long term care family experience survey today. The Alberta Continuing Care Association is pleased to see that the survey results confirm the industry's commitment toward continuous improvements in the quality of care provided to our most vulnerable citizens.

**COMMITMENT TO IMPROVEMENTS**

As an Association that is committed to advocating for and championing the best continuing care system in Canada we will work with our members, Alberta Health Services and government to bring about improvements in the top three areas identified by the Health Quality Council of Alberta:

- Improving the number and availability of long term care staff.
- Ensuring the care and security of residents' personal belongings.
- Creating environments and staff relationships similar to those found in smaller long term care facilities.

**BACKGROUNDER**

**Alberta Continuing Care Association**

The Alberta Continuing Care Association is a non-profit organization that represents the owners and operators of Alberta's long term care (nursing homes and auxiliary hospitals) and supportive living facilities, and the providers of home care and home support services. ACCA members operate in the public, private and voluntary sectors. Our members employ over 16,000 Albertans who deliver over 21 million hours of hands on care annually to more than 46,000 seniors and younger disabled adults in all three continuing care streams.

Alberta's continuing care providers promote the safe, effective operations of long term care and supportive living facilities, and home care operations. We are working with government to develop the right services and settings to meet the future housing, health and care needs of seniors and people with disabilities.

ACCA has a mission to enhance quality of life for individuals receiving continuing care by assisting members in networking, advocacy, education and pursuit of best interests.

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